



## Warranty & Repair Service Form

For all warranty work, the entire rod must be returned to Winston. Place the rod in its rod sock and tube. Put any broken sections loose in the tube alongside the rod sock, then package carefully and ship in a cardboard shipping box. **Rods received without rod tubes are not guaranteed safe return shipping and will incur the \$150 Non-Warranty Repair charge if broken upon return to customer.** Shipping can be via USPS, UPS or FedEx and we recommend insuring your repair rod shipment. A \$75 administrative fee will be charged on all warranty repairs and a \$150 on all non-warranty repairs to cover the cost of return packaging, shipping, handling and insurance. Please include payment with your return.

Please ship your rod to: R.L. Winston Rod Company, Repair Department, 500 South Main Street, PO Box 411, Twin Bridges, MT 59754. We will send you a confirmation email when we receive your broken rod. Your rod will be returned to you within 3 weeks of receipt and you will be emailed when it is invoiced and shipped. If there is a delay with processing your rod, we will contact you.

Warranty Repair (**\$75 Administrative Fee**)  Non-Warranty Repair (**\$150 Standard Repair Fee**)  
**International shipping is an additional \$50.**

**Please call for repair charges for rods built by custom rod builders from a Winston blank and not built at the Winston facility.**

Date: \_\_\_\_\_

Rod Model: \_\_\_\_\_ Rod Length and Line Weight: \_\_\_\_\_ Rod Serial Number: \_\_\_\_\_

Reason For Return: \_\_\_\_\_

Owner's Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Country: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

### Credit Card Information

Card Type (circle one):      Visa    Mastercard    Amex                                      Check Enclosed

Card Holder Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Card Number \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_