R.L. Winston Rod Co.

2021 Warranty Repair Service Form

For all warranty work, the entire rod must be returned to Winston. Place the rod in its rod sock and tube. Put any broken sections loose in the tube alongside the rod sock, then package carefully and ship in a cardboard shipping box. We recommend insuring your repair rod shipment. All rods will be assessed in-house to determine repairability and fees based on classifications listed below. Please understand, due to material availability, some rods may no longer be repairable. Rest assured that we will do our best to repair your rod or provide a satisfactory upgrade option. **Rods received without rod tubes are not guaranteed safe return shipping and will incur the Non-Warranty repair charge if broken upon return to the customer.**

Repair Fee Classification – ***Premium Rods****:*

☐ **"Modern"** (Serial # 175,000 & greater): **$75** ☐ **"Classic"** (Serial # 100,000-175,000): **$100**

☐ **"Vintage"** (Serial # 100,000 & lower): **$150** ☐ **Non-Warranty Repair: $175**

Repair Fee Classification – ***Value Rods*** *(Ibis, Ascent, Passport, Vapor, VSL, Nexus, GVX & Kairos):*

☐ **Repairable**: **$75**

Repair Fee Classification – ***Custom Built from Winston Blank****:*

☐ **Blank Only**: **$75** ☐ **Finished by Winston**: **$75/Section**

Please ship your rod to: ***R.L. Winston Rod Company, Repair Department***
500 South Main St., (PO Box 411) Twin Bridges, MT 59754.

****International Shipping: Additional $50***

We will send you a confirmation email when we receive your broken rod. We strive to return your repair you within 6 weeks of receipt. You will be emailed again when it is invoiced and shipped. If there is a delay with processing your rod, we will contact you.

Date:_____

Rod Model:_____ Rod Length & Weight:_____ Rod Serial #:_____

Reason For Return:_____

Owner's Name:_____

Shipping Address:_____

City:_____State/Province:_____

Country:_____ Zip/Postal Code:_____

Telephone #:_____ Email:_____

Credit Card #:_____Exp. Date:_____ CCV:_____

Signature:_____ Date:_____

****Winston is not responsible for lost or stolen payment information during the shipping process.***